

## What are Home Care Packages?

Home Care Packages are a daily dollar amount that is paid to a My Aged Care approved provider, so you can receive support and remain living independently in your home. These can be assigned to people over 65 years of age. Recipients of home care packages don't actually receive the money in their own personal bank accounts. Instead, they have funds assigned to them and are able to access the funds through their care provider.

Your Home Care Package funding is assessed and approved by the government & the bucket of funds is made available to your provider of choice to access on your behalf. There are guidelines for the Provider to follow on appropriate use of Government funds, however your Coordinator can support you through that process. The funding is available to provide you comprehensive, personalised & flexible options for In Home Support.

Home Care Package Funds are used to suit individual assessed care needs and individual circumstances of the recipient. RangeCare works with you to promote your independence at home, whether that is a service we provide in house or source externally on your behalf.

## How can I use my Home Care Package?

Package Funds can be used for in home services such as: shopping, cleaning, in-home meal preparation, social outings, transport to appointments, nursing, in-home respite care, day & overnight respite, hire or purchase of suitable equipment, mowing & gardening (that is reasonable to functional safety), and allied health services such as podiatry, physiotherapy, dietary help & nutrition, occupational therapy, and speech therapy.

## How can I apply for a Home Care Package?

Anyone wanting to apply for a Home Care Package must register with My Aged Care and be assessed by a My Aged Care Aged Care Assessment team. My Aged Care is a federal government organisation.

## What are the different Home Care Package levels?

There are four levels of home care packages. Recipients of home care packages can use their assigned funds to pay for things like in-home support, mobility equipment, transport to and from medical appointments, day and overnight respite care, and nursing care.

**Level 1 & 2: Low to medium care with a lower level of funding to support you at home.**

**Level 3 & 4: High care with a higher level of funding to support you at home.**

## Can I choose my provider?

People who have been assigned a Home Care Package can choose their Provider, such as RangeCare. They can also change providers if they are unhappy with the service and support they are receiving.

## Things to know about Home Care Packages

### Home Care Packages must be applied for through My Aged Care

My Aged Care is a government organisation that registers your need, schedules and conducts an ACAT assessment with you, and determines the level of Home Care Package you can receive.

### Being approved and being assigned a Home Care Package are different

Approved: When you are approved for a Home Care Package, you are placed on a national priority system for when funding becomes available.

Assigned: When this funding becomes available is when you are assigned a package.

### You can choose your provider


Once you have been assigned a package – and accepted your package – you will be given your own personal referral code that you take to a provider of your choice. The provider will then use this referral code to access your assigned funds for your service delivery. If you are unhappy with your provider, you can also change providers; your unspent funds will move with you to your new provider.


### You decide how to best use your package funds

At RangeCare, you work alongside a dedicated Home Care Package Coordinator to plan the types of support you need to best maintain your independence. You will receive monthly statements so you can see the services you have received and how much they are costing, as well as the balance of your unspent funds. Our Statements are transparent so you can see where the funding is being spent.


**You can read more about home care packages by visiting the My Aged Care website:**  
<https://www.myagedcare.gov.au/help-home/home-care-packages>.

**For more information on Home Care Packages, contact RangeCare on**

 07 5445 7044

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