

HOME CARE PACKAGE PRICE LIST - Effective 1 July 2023

In-Home Services

Service Type	Mon-Fri	After 6pm	Sat	Sun	PH
Domestic Assistance (Hr)	\$73.00	\$79.00	\$98.00	\$119.00	\$144.00
Home & General Maintenance (Hr)	Standard Hours – Minimum \$50.00 Standard Hours – Maximum \$150.00 Standard Hours - Most common \$60.00				
Other External Contractors	Charged at an agreed contractor rate.				
Home Modifications	Request Quote.				
Social Support, Personal Care or In Home Respite (Hr)	\$73.00	\$79.00	\$98.00	\$119.00	\$144.00
Nursing Care (Hr)	\$131.00	\$150.00	\$171.00	\$209.00	\$275.00
Allied Health Services	Charged at an agreed contractor rate.				
IT Technical consultation (Hr)	\$73.00		Weekdays only.		
Medical Equipment for Loan (month)	Please request a quote for a Medical Equipment loan.				
Nursing Care Dressings (Item)	At item purchase cost.				

Meals on Wheels - Includes Main Meal, Soup, Dessert & Juice

Service Type	Mon-Fri
Meals on Wheels - Maleny	\$15.00 Mondays, Wednesdays, and Fridays.
Clients have 70% (\$10.50) of the cost from their Package Funds & 30% (\$4.50) invoiced privately.	

Out & About

Service Type	Mon-Fri	After 6pm	Sat	Sun	PH
Cottage Respite Care (Hr)	\$73.00	\$79.00	\$98.00	\$119.00	\$144.00
Cottage Respite 12 Hr Overnight Care	\$364.00	N/A	\$628.00	\$693.00	\$827.00
Cottage Respite 24Hr Overnight Care	\$950.00	N/A	\$1381.00	\$1649.00	\$2048.00
Cottage Respite disturbance Fees (Hr)	\$73.00	\$79.00	\$98.00	\$119.00	\$144.00
A Disturbance fee is defined as where a client wakes overnight and requests/needs assistance or support of staff with any aspect of their care. The disturbance is charged at a minimum of 1 hour.					
Social Centre - Full day	\$95.00	Social Centre - Half Day	\$57.00	Weekdays only.	

Transport

Service Type	Cost
Transport is provided during Social Support or In-Home Respite services. The service rate is charged in 15-minute intervals	Service rate & \$0.92/km
Group Transport - Social Centre	\$50.00

Additional Fees

Fee	Level 1	Level 2	Level 3	Level 4
Care Management Fee (Per Fortnight)	\$59.08	\$110.04	\$224.28	\$340.62
Package Management Fee (Per Fortnight)	\$36.68	\$69.30	\$140.70	\$213.08

Care management is a mandatory service for all clients. It ensures you get the right level of support in a way that meets your current and future care needs. Care management may include: ensuring you get safe and effective personal care and/or clinical care; reviewing your Home Care Agreement and care plan; organising the delivery of your services; ensuring your care is aligned with other supports; providing a point-of-contact for you, your carer or your family; ensuring the care you get is respectful of your culture and identity; and ensuring the supports you get keep you safe.

Package Management is the organisation of your Home Care Package. It may include the costs for: preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.

After hour calls

Calls outside of office hours to the call number may incur a 2-hour charge at the relevant service rate.

Cancellation Fees

Cancellation fees apply for short notice cancellation of services or when no one is home for a scheduled service. The full-service fee up to a maximum of two hours will be charged if you provide less than 24 hours' notice or no one is home for a scheduled service. No cancellation fee will incur if you provide greater than 24 hours' notice prior to the commencement of the service. Sometimes unavoidable emergencies happen at the last minute and services need to be cancelled. If it can be shown that the cancellation or reason for not being home to receive your service is due to an unavoidable emergency, the service will not be charged