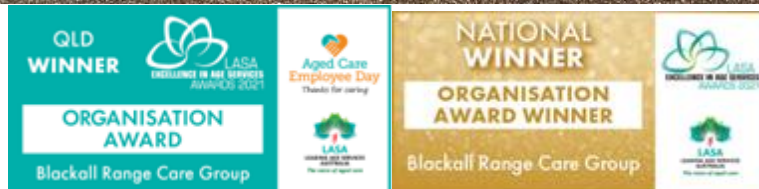
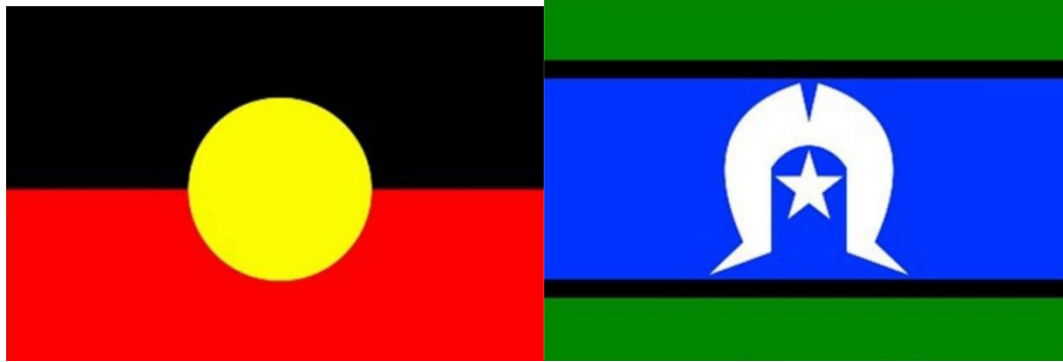


2025 Annual Report



Acknowledgement of Country

RangeCare would like to respectfully acknowledge the traditional custodians, the Gubbi Gubbi, Jinibara, Butchulla, and Wakka Wakka people on whose land we sit on today and from where our services are provided.



AGENDA | ANNUAL GENERAL MEETING

Friday 7th November 2025

Flaxton Gardens, 313-327 Flaxton Drive

Flaxton QLD 4560

10:00 am - 11:30 am

- 1. Welcome and Apologies: Lenore Simpson, Chair of the Board**
- 2. Verification of Minutes of Annual General Meeting 2024**
- 3. Chair's Report: Lenore Simpson**
- 4. Chief Executive Officer's Report: Gary Holland**
- 5. Financial Report: Leigh Watkins**
- 6. Election of Directors: Greg Mannion & Hayley Holloway – Lenore Simpson**
- 7. Appointment of Auditor for 2025-2026 by vote: Lenore Simpson**
- 8. Maximum Amount Payable to Directors**
- 9. Questions and General Business**
- 10. Meeting Closure**

Our History

RangeCare: an abbreviated history

- **1984** NDC was formed to provide community services.
- **1986** The Montville Care Group was formed.
- **1991** The group became the Blackall Range Care Group Inc and expanded its services along the length of the Blackall Range from Mapleton to Maleny.
- **1995** The Group received a grant to build a Day Respite Centre (The Care Cottage).
- **1996** The Range Care Flaxton Cottage was officially opened.
- **1998** The first BRCG Maleny Office opened in a room at the Maleny Hospital.
- **2000** BRCG had grown to 8 staff members who were assisted by 70 volunteers to look after more than 100 clients across the Range from Mapleton to Maleny.
- **2007** Federal, State and Local governments provided funding for a new administration block and overnight respite facility, which opened in 2008.
- **2008** Second Time Capule raised and interned.
- **2009** NDC marked 25 years of service.
- **2011** An office was built at the Maleny Hospital grounds.
- **2011** Marked 25 years of service to the Blackall Range Group.
- **2017** Went from an incorporated association to a company limited by guarantee.
- **2018** Mapleton Op Shop is opened.
- **2018** Merged with Nambour & District Care, and as a result is now servicing clients all over the Sunshine Coast.
- **2021** State and National award winner for excellence in Aged Care RangeCare.
- Opened a new office and Social Centre in Gympie.
- Purchased land in Flaxton for future development.
- **2023** Third Time Capule raised and interned and celebrated 40 years of providing the Maleny Meals on Wheels service.
- **2024** Milestone 500 Home Care package clients.
- Purchased a permeant building in Gympie to run a local office and Social Centre.
- **2025** Milestone 250 team members.



Meet our Board Members

Lenore Simpson, Chairperson (GAICD)

Lenore is an accomplished leader with extensive experience across public, private, and community sectors, specialising in health and welfare service delivery both nationally and internationally. Lenore combines technical expertise with strategic insight and has played pivotal roles in guiding, developing, and postwar economies on health sector rationalisation, governance, and funding models. Lenore recently retired from the Queensland Government, where she was Manager of Strategy and Planning at the Sunshine Coast Hospital and Health Service. Lenore is also an active board member of Regional Development Australia (RDA) Moreton Bay and Sunshine Coast Inc. and serves on the Dental Board of Australia's Registration and Compliance Committee with AHPRA. Lenore champions strong governance, innovation, and effective policy implementation, consistently striving to deliver positive outcomes in the health and community sectors.

Lenore holds a Bachelor of Health Administration, Master of Business Administration, and Master of Public Health. She is a graduate of the Australian Institute of Company Directors.

Chairperson of Remuneration Committee
Member of all Board Committees as ex officio



Hayley Holloway, Director (GAICD)

Hayley has over 25 years' experience in political strategy, public policy development, and government operational management. A born-and-bred Canberran, Hayley moved to the Sunshine Coast in 2015 working as an advisor for the region's State and Federal MP's, including as former Chief of Staff and current Senior Electorate Officer for the Federal Member for Fairfax, Ted O'Brien MP.

Hayley works closely with individuals, businesses, and community groups helping to navigate government systems and processes and is a strong advocate for robust public policy. Hayley lives in Eumundi with her rural fire fighter husband and two teenage sons, and is an Australian representative figure skater.

Hayley has a Degree in Science (Resource and Environmental Management) and is a graduate of the Australian Institute of Company Directors.

Member of Fundraising Sub-Committee and Corporate Governance Committee

**Leigh Watkins, Director (GAICD)**

Leigh is a talented leader, experienced, and engaging communicator with considerable experience in developing innovative products and programs that deliver considerable value to customers, communities and businesses.

He has a combined 20 year plus experience base as a Director and Chair across Community and Corporate sectors. Whilst Leigh is recognised as a business and community leader, many will also recognise him as an accomplished motorsport professional with a national title to his name. Early in his career Leigh found considerable success in his technical role with Telstra where he quickly grew as a leader, mentor, and trainer and continued to develop his passion for the end-to-end delivery of significant projects. Leigh has created two start-up businesses, Simply Delicious a natural foods takeaway, and the Blackburn &



Lockwood Real Estate franchise. Leigh is a graduate of the Australian Institute of Company Directors. Chairperson of Finance Audit and Risk Committee Member of Remuneration Committee, and ex officio member of Fundraising Sub-Committee.	
Kenneth Winsor, Director Ken held various management roles in the retail industry over a period of fifteen years. After a further five years with a manufacturers agent, he became involved in building and managing a large Indoor Cricket Centre in Brisbane becoming Executive Director of Indoor Cricket Qld Inc., a role he held for fifteen years. While involved with The Indoor Sports Industry he also held honorary positions as National President of the Australian Indoor Cricket Federation & Chairman of the Sports Federation of Queensland. He was awarded the Australian Sports Medal for Service to Sport in 2000. Member of Corporate Governance Committee, Clinical Governance Committee, and Fundraising Sub-Committee	
James Wilson-Smith, Director (GAICD) James is a barrister and non-executive director with extensive legal experience. He commenced legal practice in England in 1996 before moving to the Sunshine Coast with his family in 2006. With over 25-years' experience as a barrister, James has developed a reputation for his integrity, and clear strategic thinking. He has led complex legal matters across succession, estate, commercial, and property law, representing corporations, government bodies, community groups, and individuals. James has a Master of Arts (Hon) in Economics and International Relations, a Diploma of Law, and a Post Graduate Diploma in Legal Practice. James is a graduate of the Australian Institute of Company Directors.	

Chairperson of Corporate Governance Committee Member of Finance, Audit and Risk Committee and Remuneration Committee	
Greg Mannion, Deputy Chairperson and Executive Director (GAICD) Greg moved to the Sunshine Coast, from Tasmania, in 2018. In Tasmania, he held a number of senior leadership roles in the electricity industry, before moving into the Aged Care Industry in 2012. He has a background in Finance, HR, psychology, mediation, conflict resolution, and leadership. Greg was CEO of RangeCare for three years prior to joining the Board of Directors. Greg holds a Bachelor of Business (Accounting), a Graduate Diploma in Business Administration, a Bachelor of Science (Psychology) with First Class Honours, and a Graduate Certificate in Psychology. He is a Fellow of the CPA's, a nationally accredited mediator, and a graduate of the Australian Institute of Company Directors. Member of Finance Audit and Risk Committee and Clinical Governance Committee Company Secretary	
Carol Trevor, Clinical Governance Advisor (GAICD) Carol Trevor is currently the Director of Safety, Quality, and Innovation at the Sunshine Coast Hospital and Health Service. Carol has held a number of management roles within both the private and public health sectors, in particular in the area of patient safety and quality improvement. Carol has extensive experience and has provided advice and guidance in setting up Clinical and Corporate Governance Frameworks inclusive of supporting systems and processes for several hospital and health services.	

Carol is also a competent health care professional with over 35 years' experience as a midwife and child health nurse, and has held Non-Executive Director positions. She is passionate about providing care for our elderly and people with disabilities, hence her interest in working with RangeCare in setting up their Clinical Governance Framework. Carol holds a Bachelor of Health Science, a Graduate Certificate in Child and Adolescent Health, and a Graduate Diploma in Applied Clinical Governance. She is a National Safety and Quality Health Service Standards Assessor and a Registered Nurse/Midwife, and is a graduate of the Australian Institute of Company Directors. Chairperson of Clinical Governance Committee	
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The Board thanks Alan Boyle for his contribution as a Director until his retirement in November 2024. Nita Lester is currently on a leave of absence from the Board and will retire in November 2025, and the Board also thanks Nita for her contribution.

Chair Report

It is my privilege to present the Chair's Report for 2025, a year of transformation and achievement across RangeCare. At the heart of our progress is the Board's endorsement and launch of our revised Cultural Framework, a clear expression of our purpose, mission, and values. More than words on a page, this framework guides how we govern and serve, creating community and a sense of belonging, acting with dignity, fostering meaningful relationships, and empowering informed choice for everyone in our care, including clients and all other stakeholders.

Our financial results have been strong. Through disciplined stewardship and growth in our core services, RangeCare delivered a solid surplus that we are reinvesting directly into services while also building a prudent buffer as we prepare for the new funding model and sector reforms, including the transition to Support at Home in November 2025. Throughout the year, the Board maintained rigorous oversight of budgets, forward projections, and risk, ensuring RangeCare remains resilient and able to deliver high-quality care in a changing policy environment.

We are deeply grateful to our patrons, sponsors, and donors, whose generosity expanded our reach and impact—funding essential equipment, community programs, and infrastructure improvements. We thank Ted O'Brien for co-hosting our Seniors Forum and Professor Jennifer Radbourne for her guidance on our fundraising strategy. Your partnership strengthens our community and our organisation.

The Board also endorsed a refreshed Fundraising Framework, setting clear objectives for donations, bequests, sponsorships, and community engagement. Our inaugural Giving Day, expanded donor campaigns, and strengthened compliance with the Fundraising Institute of Australia's Code have laid foundations for sustainable philanthropic growth. These initiatives ensure we can better support clients experiencing financial hardship and deliver services beyond the scope of government funding. We extend our appreciation to the many local businesses and community partners who stood with us throughout the year.

RangeCare's reputation for excellence has been further affirmed within our community. Being named finalists in several community awards reflects our leadership, innovation, and compassion in home care. We also celebrated our people, team members and volunteers, whose dedication makes RangeCare a trusted provider. Together, our volunteers contributed more than 13,000 hours over the past year. Those hours represent moments of connection, laughter, and support. Thousands of moments where our volunteers connected with clients and reminded them that they matter!

Innovation remained a defining focus. The Board supported continued investment in digital systems, cyber security, and service improvements, including the rollout of the Lookout Way

client management platform. These advancements strengthen safety and efficiency and enhance the client experience, positioning RangeCare at the forefront of sector best practice.

Our growth strategy continues to emphasise a hub-and-satellite model so that care remains local and accessible, with growth paced to avoid any impact on existing clients. The forthcoming opening of our Buderim satellite office and the strengthening of our Gympie hub will extend our footprint. Looking ahead, we intend to progress the central hub at Flaxton on the vacant land, affirming our long-term commitment to community-centred care.

Community connection is the lifeblood of RangeCare. The Board actively supported member forums, public information sessions, and partnerships that deepen engagement and transparency. From festive gatherings to collaborative initiatives with local organisations, we have continued to celebrate and strengthen the communities we serve.

This year also brings important changes to the Board. We farewell Alan Boyle and Nita Lester with sincere gratitude for their years of service and wisdom, and we welcome Hayley Holloway as a casual Director, confident in the fresh perspective and energy she brings.

We acknowledge, with deep sadness, the passing of BRCG Life Member Dorothy Cosandey, whose dedication and warmth have left a lasting legacy within the RangeCare community. Dorothy's commitment and compassion touched countless lives, and she will be fondly remembered by all who knew her.

We also celebrate the remarkable achievement of team member, Linda Woodward, who this year reached the milestone of 30 years of service to RangeCare. Linda's unwavering dedication and care over three decades exemplify the spirit of our organisation, and we extend our heartfelt gratitude for her outstanding contribution.

As Directors, we are deeply fulfilled by the opportunity to serve RangeCare and to witness the impact of our collective efforts. We remain committed to thoughtful governance, strategic foresight, and a culture of continuous improvement. In the year ahead, we will continue to invest in our people, systems, and community partnerships, embedding our Cultural Framework and advancing our growth strategy so that RangeCare remains a leader in aged care.

On behalf of the Board, thank you to our clients, families, team members, volunteers, partners, Members, and supporters. Your trust and dedication inspire us every day. It is an honour to serve, and we are proud of what we have achieved together.

Lenore Simpson, Board Chair

Meet our Management Team



Gary Holland
Chief Executive Officer



Amie Marriott
Corporate Services Manager



Evan Watson
Financial Controller



Kate Danielsen-Jensen
Services Manager



Terry Lutteral
Operations Manager



Rachel Nicholls
Administration and Marketing Manager



Annette Pinzone
Human Resources Manager



Krystal Hall
Quality Improvement Manager



Kylie Elliott
Assistant Operations Manager



Pavel Kotelevskii
Technical Services Manager



Tania Collier
Contract and Compliance Manager



Tracey Tomkinson
Field Operations Manager



Mathew Sullivan
Clinical Manager



CEO Report

Looking back on the year, the word that most readily comes to mind is gratitude. Gratitude for our extraordinary organisation; for clients and their families who entrust us with their care; for a team that shows up with professionalism and kindness; for volunteers whose spirit defines our community; for contractors and partners who lean in when it matters; and for a Board that provides steady governance and clear direction. Together, we continue to build a reliable, local service that people can count on.

Our focus this year was to consolidate after significant growth, strengthen resources and systems for future demand, and safeguard the quality and continuity of services for current clients. In parallel, we have been navigating a once-in-a-generation aged care reform, preparing for a new Aged Care Act and the transition from Home Care Packages to Support at Home (SAH). Although commencement was deferred, we have achieved the majority of our readiness goals and remain on track for November. Our Annual Client Satisfaction Survey again returned 96% overall satisfaction, affirming that our care continues to meet expectations even amid change.

The pathway to SAH has been demanding, with ongoing ambiguity in several policy and implementation areas. This has made it challenging to explain the moving parts in plain language, especially the likely impacts of service structuring, technology requirements, and co-contribution settings. Despite that, we advanced key readiness elements: updated pricing and agreements; tailored communications for clients and team members, including care planning and budgeting; and configuration of our new client management system to integrate with government digital interfaces. In this context, the deferral to 1 November 2025 has been constructive, providing more time to prepare as we wait for more program information and rule clarifications.

Overall, RangeCare has had an exemplary year financially, culturally, and in provision of support to people that need it. The number of clients we serve remains about 1,700. Our team of over 250 team members and 100 volunteers delivered in excess of 210,000 hours of care. We have seen Home Care Packages surpass 600, alongside an uplift of about 30% in brokerage services, the majority supporting Sunshine Coast Hospital and Health Services to help people return home safely after hospital stays. Our team remains enthusiastic, vibrant, and united by a shared purpose to make a difference to living and supporting clients to live their best life.

Our community connections deepened. We hosted a seniors' forum in Mudjimba and convened an expo in Tin Can Bay, meeting people where they are with clear, helpful and practical guidance. We were named finalists in Ageing Australia's national ITAC/You Are ACE! Awards (Innovation category), the Sunshine Coast Biosphere Community Awards (Community Group or Organisation category), and the 2025 Queensland Philanthropy Awards (Best Photo). This is recognition of the quality, innovation, and heart of our work.

We set foundations for a multi-year fundraising and engagement plan, and our first Annual Giving Day in June raised over \$4,000 toward an additional bus for our Social Centres while yielding insights to make Giving Day an enduring calendar feature. We welcomed Cricks Maroochydore as sponsor of our 16-car fleet, and the Nambour Community Foundation funded carpet replacement at the Nambour Social Centre, a practical improvement for clients and team members.

Systems, infrastructure, and capability were a deliberate investment. We launched our own Handyman services and established the foundations of an Allied Health team to complement our growing nursing team. We implemented “The Lookout Way” as our new client management system, upgraded our telephone systems and processes, and progressed a comprehensive cyber security uplift, including training and forums, to strengthen privacy and data protection.

To improve access and responsiveness, we are opening a satellite office in Buderim to support the growing network of clients and teams on the Coast. Following a severe hailstorm last November, the Flaxton office and cottage underwent significant repairs, which was further complimented by external painting and substantial clearing of the grounds to give it a complete refresh. The Mapleton Op Shop was revamped and relaunched in April, and we’re seeing renewed volunteer energy and promising early results.

Our values came to the fore during Cyclone Alfred. We chose not to charge clients for cancelled services and to pay our team members for lost shifts. Though there was a short-term financial impact, it was unequivocally the right thing to do, reinforcing our commitment to clients and team members when they needed it most.

In July, we launched a revised Cultural Framework and Business Plan, a clearer articulation of what makes RangeCare special, refreshed with new ideas and simpler language to guide decisions and future direction.

The year ahead will be defined by more of the same. We will continue preparing our clients and team for the reforms and funding model changes, continuing to build and develop our systems and resources using innovations and connections, while embedding our new cultural framework into everything we do. We will also begin preparations for RangeCare’s 40-year celebration, honouring the people and partnerships that brought us here while setting our sights on a resilient, community-centred future.

Thank you to everyone, clients, families, team members, volunteers, partners, and our Board, for your trust, dedication, and belief in what we can achieve together and making this past year very successful.

Gary Holland, Chief Executive Officer

RangeCare's IT

This year has been transformational for the RangeCare IT team. We were delighted to welcome two new members, and the addition of a Technical Services Team Leader has significantly reshaped our operations. Our technical support officers are now more actively involved in enhancing the organisation's cyber security posture. Our experiences have been further enriched by the challenges and opportunities presented by moving offices several times and establishing a new office in Buderim, providing us with invaluable hands-on experience in building IT networks from the ground up. As concerns around cyber security continue to grow, we recognise that the elderly, who are generally less tech-savvy, are particularly vulnerable. In response to this, we've launched a new client-facing program aimed at raising cyber security awareness. This initiative comprises two main components: free cyber security seminars open to both clients and the wider community, and one-on-one sessions available to RangeCare clients. We've already conducted several seminars in Flaxton and Nambour, receiving excellent feedback. A public seminar is also being organised at the Gympie RSL, with further details to follow.

We are honoured to share that RangeCare was among the three finalists in the Technology Transformation nomination by Ageing Australia. Considering there were approximately 500 organisations from across the country, becoming one of the three finalists is a testament to the impact and difference RangeCare makes in the community.



Flaxton Severe Weather Event December 2024

In December 2024, Flaxton was impacted by a severe weather event, including a hailstorm and heavy rainfall, which caused extensive damage to all roofing structures of the property. The social centre experienced significant water ingress deeming it inoperable. As a result, a full replacement of all roofing and damaged ceilings was required.

The rectification program commenced in late April 2025 and was successfully completed on 30 June 2025. To maintain business continuity during this period, we relocated our Flaxton operations to alternative venues. All stakeholders were promptly informed of the relocation plans, expected timelines, and received regular updates throughout the rectification process.

Flaxton Social Centre and Kitchen were temporarily relocated to the Maleny RSL. Administration, Care Partners, and Overnight Respite services operated from Koala Cabins in Mapleton. Other office team members were accommodated in a short-term leased office space in Nambour. All costs associated with rental accommodation, relocation, and ongoing business operations during this period were included in our insurance claim. Flaxton operations returned to normal on the 30th of June 2025.



RangeCare Fleet

RangeCare's fleet of 21 vehicles is essential to delivering safe, reliable, and accessible transport services across our community. Comprised of 5 buses and 16 cars, our fleet supports both group outings and individual appointments. The vehicles include trusted brands such as Hyundai, Kia, Mitsubishi, Mercedes, Ford, and Toyota, ensuring comfort and dependability for every journey. This diverse and well-maintained fleet reflects our ongoing commitment to supporting independence and connection for those in our care.



Safety first, always: RangeCare leads the way

This isn't just training it's a commitment
to safer and more aware drivers.



Exciting Partnership Announcement: Vehicle Sponsorship with Cricks Sunshine Coast

We are absolutely delighted to announce our new Vehicle Sponsorship with Cricks Sunshine Coast! This exciting partnership marks the beginning of a long-term collaboration with a team who truly shares our values and vision. Deano and his team have been an absolute pleasure to work with, and we are incredibly grateful for their support. We look forward to the journey ahead (quite literally!) and building a strong and lasting relationship with Cricks Sunshine Coast. Thank you, Deano and the Cricks team, for driving change with us!

A message from Cricks themselves: Cricks Sunshine Coast is proud to sponsor RangeCare, helping to support their vital programs that make a real difference in the lives of Sunshine Coast families and individuals. By partnering with RangeCare, we're committed to giving back to our local community and supporting initiatives that enhance well-being, provide essential care, and create opportunities for those who need it most.

At Cricks Sunshine Coast, we've been helping Sunny Coasters drive away happy for 30 years! Cricks was founded in 1995 when Garry Crick purchased the Nissan and Mitsubishi franchises in Nambour, and what began as a local dealership has now expanded into one

of Australia's most trusted automotive groups. Cricks Sunshine Coast is made up of five locations: three in Maroochydore, one in Nambour, and one in Noosa. Each dealership is dedicated to investing in our local communities and delivering a seamless, friendly, and customer-first car-buying and servicing experience. Showcasing 18 brands, we offer a diverse range of vehicles to suit every lifestyle, budget, and driving need.



CRICKS 
SUNSHINE COAST
Drive away happy

Financial Report 2025

		This Year 2024/2025	Last Year 2023/2024	Difference 2025-2024	%	Previous Year 2022/2023
Income						
	Program income	5,235,961	5,018,162	217,799	4%	4,526,290
	Client Fees	917,001	1,027,312	(110,311)	-11%	930,178
	Brokerage	439,370	302,953	136,418	45%	149,115
	Package Care	13,024,456	8,707,045	4,317,411	50%	4,996,573
	Private	54,507	62,362	(7,855)	-13%	123,653
	Volunteer Labour Donations	544,782	651,085	(106,303)	-16%	593,981
	Other Income	334,827	212,931	121,896	57%	321,519
Total Income		20,550,905	15,981,850	4,569,056	29%	11,641,309
Expenses						
	Indirect Expenses	1,228,973	809,875	419,098	52%	626,211
	Insurance	84,193	62,477	21,717	35%	50,522
	Motor Vehicle Expenses	157,531	152,657	4,873	3%	122,671
	Client Support Costs	771,668	743,220	28,448	4%	625,015
	Volunteer Labour	544,782	651,085	(106,303)	-16%	593,981
	Employment Expenses	16,402,864	13,080,020	3,322,844	25%	9,487,988
	Volunteer Costs	16,105	22,330	(6,225)	-28%	8,039
Total Expenses		19,206,116	15,521,664	3,684,452	24%	11,514,427
Cash Profit/(Loss)		1,344,789	460,186	884,603	192%	126,882
	Depreciation	207,064	217,001	(9,937)	-5%	147,046
Profit/(Loss)		1,137,725	243,185	894,540	368%	(20,164)

This year has shown significant growth for RangeCare especially in Home Care Package clients and services. The result for the financial year was a profit of \$1,137,725 which was achieved largely through growth in the core business rather than reliance on donations or ad hoc grants. This profit allows for reinvestment in the business such as vehicle replacement and ensures our financial security in the face of significant changes under Support at Home.

Overall income increased by \$4.5m driven largely by the increase in home care package clients. HCP client numbers grew by 14% over the course of the year and the quantity of services delivered to those clients increased almost 30%. CHSP revenue increased \$218,000 with deliveries showing an increase in total outputs for the year 4% greater than in FY24. Client fees have decreased by \$110,000 due largely to a drop in NDIS clients. Volunteer labour donations decreased by \$106,000, partly due to directors receiving compensation for their time and a reduction in volunteer hours, particularly at the Op Shop. The Op Shop underwent significant changes during the year, and it has gone from strength to strength since then. Brokerage was \$136,000 greater than the prior year with increased demand from the hospital, the main driver. Other income, which includes Op Shop revenue, rental income and ad hoc grants increased by \$122,000 from FY24. A significant driver of the increase was the additional revenue from rental tenants at the Gympie site.

Expenses showed a 24% increase on the previous year, which reflects the increased service deliveries across funding streams. Employee Expenses made up the bulk of this with an increase of \$3.3m over FY24, this was a combination of greater team member requirements for service delivery and the pay increases implemented as part of the Fair Work Commission Aged Care Work Value Case. Indirect expenses increased \$419,000 on FY24, the majority of this related to IT software and hardware improvements, relocation expenses during the roof replacement at Flaxton office and some significant repairs and maintenance at Flaxton.

Looking ahead to 2025-26, the implementation of Support at Home in November will provide some challenges but RangeCare maintains a strong balance sheet and remains committed to delivering the high standard of service our clients expect and rely on.

Leigh Watkins, Chair of the Finance and Asset Committee

2024-2025 Highlights



Remuneration

2024/2025	\$16,402,864
2023/2024	\$13,080,020
2022/2023	\$9,987,002



Revenue

2024/2025	\$20,550,905
2023/2024	\$15,981,849
2022/2023	\$11,641,309



Volunteer Labour Donations

2024/2025	\$544,782
2023/2024	\$651,085
2022/2023	\$593,981



Total Services Hours

2024/2025	210,241
2023/2024	165,388
2022/2023	129,640



Package Numbers

2024/2025	605
2023/2024	532
2022/2023	374



Support Local Community

2024/2025	\$6,794,384
2023/2024	\$4,438,657
2022/2023	\$2,823,636



New Services

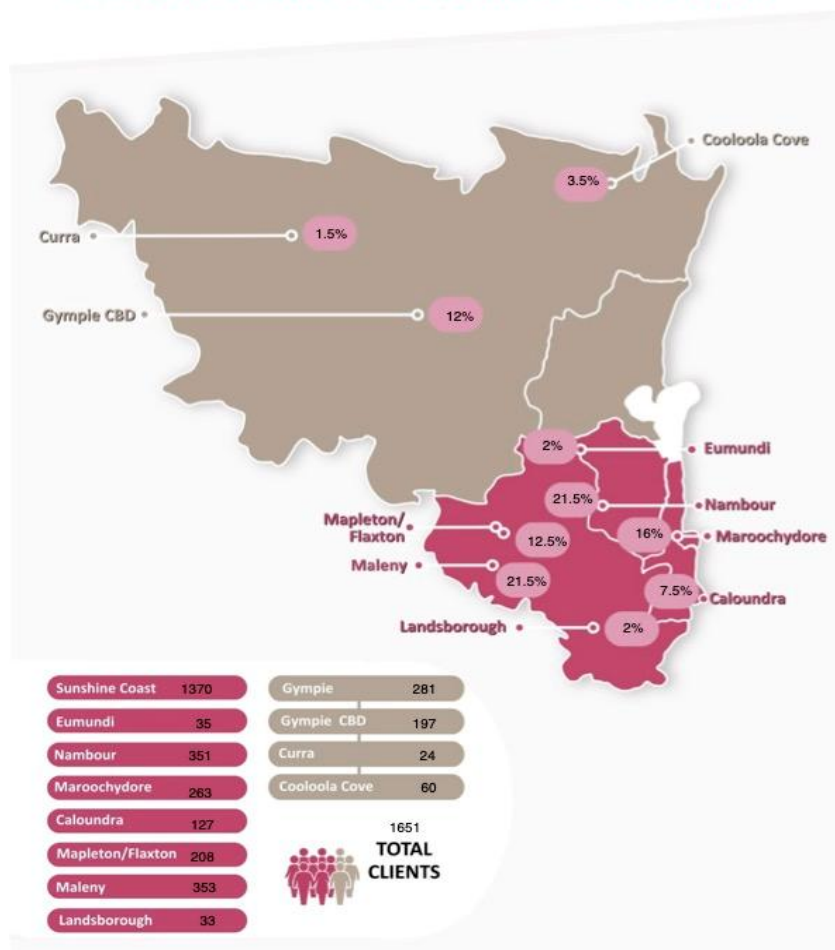
2024/2025	84
2023/2024	6734
2022/2023	6043

Volunteer Statistics / Acknowledgement

Activity Type	Total Hours in 2024/2025 Financial Year
Maleny MOW Delivery	510
Flaxton Kitchen/Garden	1500
Flaxton Social Centre Assistants	1400
Maleny Social Mornings	150
Life Story Group (Flaxton & Nambour)	200
Flaxton Office Card Writing	60
Social Connections (Home Visiting)	400
Mapleton Op Shop	3525

Volunteer Drivers (individual client transport to appointments)	160
Volunteer Drivers (group program transport)	38
Nambour Social Centre Assistants	1800
Director Hours	756.5
Nambour Admin	15
TOTAL VOLUNTEER HOURS	\$10,514.50

CLIENT DEMOGRAPHIC FOOTPRINT



As of September 2025

Our Services (2024-2025) Home & Community Care

In Home Care (subsidised services Home Care Package and Private Services for both Under and Over 65s)

Allied Health

Hours of service: 10,426

Overnight Respite

Hours of service: 7,853

Transport

Hours of service: 13,331

Domestic Assistance

Hours of service: 41,375

Nursing Care

Hours of service: 8,195

Home Maintenance

Hours of service: 19,187

Home Modification

Hours of service: 128

Social Support

Hours of service: 33,864

Social Support (Group)

Hours of service: 40,764

Personal Care

Hours of service: 15,671

Day Respite

Hours of service: 3,025

Freeze & Heat Meals

Number of meals: 5,928

Meals on Wheels

Number of meals: 2,742

Technology Support Services

Hours of service: 1,528

Group Activities

- Aqua Aerobics Nambour
- Gym Sessions Maleny and Mapleton
- Social Centre Activities
- Nambour, Flaxton and Maleny Shopping Trips to Kawana Shopping World Monthly
- Wellness Physio Program
- Pilates - Mapleton
- NEW- Active Men's Group (Friday Monthly)
- NEW - Coffee Club Connect Maleny RSL Weekly
- Chess Club Maleny





With thanks to our donors and sponsors for 2024-2025

Blackall Range Care Group Ltd would like to acknowledge and thank our donors and sponsors for their contributions for 2024/2025.

Number of Total Donors: 35

Amount of Donations Received: \$9,326.97

Sponsors:

Cricks Sunshine Coast

Gift Donors:

Glasshouse Electorate

Maleny Cheese

The Barn on Flaxton

Woolworths Maleny

Donors:

About Freedom

Danny's Desks

Flaxton Mill House

Gavan Johnson Mechanical

Gillian Warren

LC Mowing & Garden Maintenance

Quality Care Physio

REMAX Hinterland

Roger Loughman Real Estate

Scooters & Mobility

Sunray Nursery

Sutherland Computer Training

Ultimate Automotive Gympie

Utopia Counselling Services

Wayne O'Shea Remedial Massage

VBA Tax

If you would like to donate, please scan the QR Code below:



Tribute to Dorothy Cosandey

We are deeply saddened by the passing of Dorothy Cosandey, a treasured Life Member whose warmth, dedication, and leadership helped shape the heart of RangeCare.

Dorothy served on the Blackall Range Care Group Management Committee for over nine years, including a term as President. Her leadership was defined by integrity, compassion, and an unwavering commitment to improving the lives of others across the Range.

Her impact reached far beyond our organisation. Dorothy was awarded the Order of Australia Medal (OAM) for her outstanding service to the community, particularly through the Teralba Association, which provided care and accommodation for adults with intellectual disabilities. As treasurer from its founding until just before its closure, she ensured that some of the most vulnerable members of our community were treated with dignity and respect. Her lifelong advocacy for volunteerism and community involvement continues to inspire.

Dorothy also broke new ground professionally, becoming one of the first women registered as an optometrist in New South Wales before transitioning to a career in teaching, which she pursued until her retirement in 1984. Retirement, however, never slowed her down. She continued to always find ways to give back to the community.

Dorothy passed away in July 2025, having requested no formal funeral. Yet her legacy lives on, in the care we provide, the values we uphold, and the example she set. Her life reminds us that true leadership is found in service, and her memory will continue to guide and inspire us.

Vale Dorothy.



With thanks to these special people

LIFE MEMBERS

- Frank Laver
- Andrew Melville
- Ian (Gillie) Warren
- Daphne Haderup
- Glennis Barber
- Patricia Habner
- Theodosia Caffin
- Jim Coles

PATRONS

- Mr Ted O'Brien MP
- Mr Andrew Powell MP
- Emeritus Professor Jennifer Radbourne



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